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<http://www.charlottebaldwin-lpc.com>

You have just taken a very positive step in deciding to seek counseling. I am happy that you have selected me to guide you on this journey and I want you to feel comfortable with the counseling process. To accomplish this I have prepared this introduction.

I have over thirty years of experience as a psychotherapist. I am a licensed professional counselor and work with children, adolescents, adults and families. I was trained in the counseling psychology Ph.D. program at the University of Florida.

I specialize in parenting issues, childhood and adolescent behavioral difficulties, and adult relationship problems, in or outside the context of marriage. I also have extensive experience in helping adults, teens and children cope with child abuse, depression, anxiety, codependency, grief and other mental health issues. I also have many years of experience using play therapy to help children cope with a variety of problems. My deep spirituality and relationship with God are the foundation for the healing I provide in the counseling setting.

Before serving as the founder and director of the Asbury Counseling Center for the past 16 years, I was the clinical supervisor for the National Children's Advocacy Center in Huntsville, Alabama and the Executive Director for the Parent Aide Program in Gainesville, Florida. I co-authored *INSIDE SCARS*, a book about recovery from child sexual abuse, and have been a national speaker and trainer on this topic.

Although this document can seem long and complex, it is very important that you read it carefully and complete all sections before our first session. We can discuss any questions you may have at that time. Please continue to ask any questions or voice concerns throughout the course of treatment so that our professional relationship will be open and satisfying for all. When you sign this document, it will also represent an agreement between us. You may revoke this Agreement in writing at any time.

Appointments

Psychotherapy appointments are normally 50 minutes in duration, however longer sessions are also available. After your intake appointment, future appointments will be scheduled. I see clients by appointment only. To change or cancel an appointment, I require at least a 48-business hour notice for any cancellations. This will help me to schedule those waiting for appointments and for you to avoid being charged for the time that was reserved for you. **Clients who cancel without a 48-hour notice or do not attend their appointment will incur a cancellation/no show fee.** If your appointment is on a Monday, and you leave a message on the machine over the weekend, that does not constitute 48-hour notice. Insurance does not pay for late cancellations or missed appointments.

Emergencies

If you experience an emergency during or after hours, you should seek immediate help by calling 911, Helpline (539-1000 or 539-3424), the mental health center (533-1970), your primary care physician, or one of the hospital emergency rooms for assistance as needed and then alert me at your earliest convenience.

Financial Agreement

My policy is full payment at the time services are rendered. I accept cash, checks, and credit cards. If your account has not been paid for more than 60 days and arrangements for payment have not been agreed upon, I have the option of using legal means to secure the payment. This may involve hiring a collection agency or going through small claims court which will require the disclosure of otherwise confidential information. In most collection situations, the only information released regarding a client's treatment is his/her name, the nature of services provided, and the amount due. If such legal action is necessary, its costs will be included in the claim.

***I am looking for assistance in court related issues: NO _____ YES _____**

- If a letter or other special correspondence is requested/required, preparation time for processing the request may be billed at my usual hourly rate.
- Review of past therapeutic documentation (i.e. treatment, history, discharge summaries, etc.) letters, journals, or personal writings forwarded to me for reading and telephone correspondence to and from authorized sources may be subject to billing at my usual hourly rate and is regarded as the client's personal financial responsibility (not covered by insurance).
- During the course of treatment, off-site consultation is sometimes requested. School consultations, team meetings, and hospital consultations are billed at the usual hourly rate, including travel time.
- **Clients are discouraged from having me subpoenaed.** All court related work is billed at \$220/hour. This is a non-insurance charge. The client will be responsible for payment which includes: phone calls, filing documents with the court, pre-court record review, pre-court case formulation, depositions, consultations with attorneys, court appearances, in court (testimony) time, and time for travel and "waiting," and total time out of the office (departure until return). The minimum charge for a court appearance is \$1500. A retainer of \$1500 is due in advance. If a subpoena or notice to meet attorney(s) is received without a minimum of 48-hour notice there will be an additional \$250 "express" charge. Also, if the case is reset with less than 72 business hours notice, the client will be charged \$500 (in addition to the retainer of \$1500). Even though the client is responsible for the testimony fee, it does not mean that the clinician's testimony will be solely in their favor. The clinician can only testify to the facts of the case and to their professional opinion. Clients will be asked to sign a release of information and agreement for court appearances, if these services are required.

I, (your name) _____ understand that Charlotte Baldwin is not in network for any private insurance providers and does not file insurance. Charlotte Baldwin cannot determine if or what I will be reimbursed for mental health services. That is between my insurance provider and me. If I plan to file an insurance claim on psychological services, I will contact my insurance provider before my first visit to verify my mental health benefits as pre-certification or authorization may be required. I will be provided a complete itemized statement that contains all necessary information needed so that I can bill my insurance directly.

I have been given the opportunity to discuss these policies and to ask for clarification. I have read and agree with all of the above information. I understand that I will be responsible for charges and will pay for services as rendered regardless of amounts, if any, reimbursed to me by my insurance company. My signature below constitutes an understanding of and agreement to the terms and conditions above.

Client or Legal Guardian's signature

Date

Clinical Record

Professional laws and standards require that a clinical record of psychotherapy services be maintained for all treatment provided. The client record remains the property of the clinician. Clients have the right to request that a record is amended; to request restrictions on what information from your clinical record is disclosed to others; to request an accounting of disclosures that you have neither consented to nor authorized; to determine the location to which protected information disclosures are sent; and to have any complaints you make about these policies and procedures recorded in your records. I am happy to discuss any of these rights with you.

Confidentiality and Disclosure Statement

The confidentiality of psychotherapy services I provide is protected by professional ethics and law. Unless you grant written permission, I will neither inform anyone that you are receiving services, nor will I disclose personal information provided. Legal and ethical exceptions exist. If you would like for information from your clinical record to be sent to a third party (i.e., physician, therapist, attorney, etc.) you must *first* sign a Release of Authorization form provided by our office. A fee may be required before records are forwarded.

PATIENTS UNDER 14 YEARS OF AGE who are not emancipated and their parents should be aware that the law may allow parents to examine their child's treatment records unless I decide that such access is likely to injure the child, or we agree otherwise. Because privacy in psychotherapy is often crucial to successful progress, particularly with teenagers, it is sometimes my policy to request an agreement from parents that they consent to give up their access to their child's records. If they agree, during treatment, I will provide them only with general information about the progress of the child's treatment, and his/her attendance at scheduled sessions. I will also provide parents with a summary of their child's treatment when it is complete. Any other communication will require the child's Authorization, unless I feel that the child is in imminent danger or is a danger to someone else, in which case, I will notify the parents of my concern. Before giving parents any information, I will discuss the matter with the child, if possible, and do my best to handle any objections he/she may have.

Custody and Consent to Treatment

*If the child's parents are divorced then a copy of the most recent custody agreement is required to receive treatment. This must be brought to the first session to document proof of parental right to consent to the minor's treatment. If both parents have rights to consent to the minor's treatment then I am required to obtain the other parent's permission and inform them of my involvement.

I understand that I am required to prove parental right to consent to the minor's treatment. I understand that my child's other parent may be contacted regarding consent for treatment.

Client or Legal Guardian's Signature

Date

Limits On Confidentiality

The law protects the privacy of all communications between a client and a clinician. In most situations, I can only release information about your treatment to others if you sign a written Authorization form that meets certain legal requirements. There are other situations that require that you provide written advance consent. Your signature on this Agreement provides consent for those activities, as follows:

1. I may occasionally find it helpful to consult other health and mental health professionals about a case. During a consultation, I make every effort to avoid revealing the identity of my patient. The other professionals are also legally bound to keep the information confidential. If you don't object, I will not tell you about these consultations unless I believe that it is important to our work together. I will note all consultations in your Clinical Record.
2. You should be aware that I employ administrative staff. In most cases, I need to share protected information with these individuals for both clinical and administrative purposes, such as scheduling and billing. All staff members have been given training about protecting your privacy and have agreed not to release any information outside of the practice without my permission.
3. I also may have contracts with other businesses such as an accounting firm or attorney. I have a formal business associate contract with these businesses, in which they promise to maintain the confidentiality of this data except as specifically allowed in the contract or otherwise required by law. If you wish, I can provide you with the names of these organizations and/or a blank copy of this contract.
4. If a client threatens to harm himself/herself, I may be obligated to seek hospitalization for him/her, or to contact family members or others who can help provide protection.

There are some situations where I am permitted or required to disclose information without either your consent or authorization:

1. If you are involved in a court proceeding and a request is made for information concerning your diagnosis and treatment, such information is protected by the therapist-patient privilege law. I cannot provide any information without your (or your legal representative's) written authorization, or a court order. If you are involved in or contemplating litigation, you should consult with your attorney to determine whether a court would be likely to order me to disclose information.
2. If a government agency is requesting the information for health oversight activities, I am required to provide it for them.

3. If a client files a complaint or lawsuit against me, I may disclose relevant information regarding that client in order to defend myself.
4. If a client files a worker's compensation claim, I may disclose information relevant to that claim to the client's employer or the insurer.

There are some situations in which I am legally obligated to take actions, which I believe are necessary to attempt to protect others from harm, and I may have to reveal some information about a client's treatment.

1. If I know or suspect that a child under the age of 18 has been abused or neglected, the law requires that I file a report with the appropriate governmental agency, usually the Alabama Department of Human Resources. Once such a report is filed, I may be required to provide additional information.
2. If I know that an elderly or disabled adult has been abused, neglected, exploited, sexually or emotionally abused, the law requires that I file a report with the appropriate governmental agency, usually the Alabama Department of Human Resources. Once such a report is filed, I may be required to provide additional information.
3. If a clear and immediate threat of serious physical harm to an identifiable victim is communicated by a patient then I am required to communicate confidential information to a potential victim, the family of a potential victim, law enforcement authorities, or other appropriate authorities.

I hereby acknowledge that these limitations on confidentiality have been read by me and/or explained to me and I agree to abide by them. I have been given the opportunity to discuss these concepts and conditions and to ask for clarification. I understand that my consent to treatment may be withdrawn by me at any time without prejudice.

Client or Legal Guardian's Signature

Date

Client's Rights

You, the client, have the right to:

- Receive respectful treatment that will be helpful to you without discrimination
- Be informed about techniques, intervention strategies and procedures, or any aspect that might not be clear or understood regarding treatment
- Be informed and inquire about diagnosis, methods of assessment, and the goals of treatment
- Accept or decline treatment (except in emergency situations or when ordered by a judge or Federal/State authority)
- Seek alternative psychotherapy services and be provided with an appropriate referral
- Discuss, question, and participate in hospital, residential placement, half-way or quarter-way treatment decisions
- Ask for and receive information about the clinician's qualifications, including license, education, training, experience, membership in professional groups, special areas of practice, and limits of practice

- Refuse to answer any question or give any information you choose not to answer or give
- Know if your clinician will discuss your case with others
- Ask that the clinician inform you of your progress
- A safe treatment setting, free from sexual, physical, and emotional abuse. In a professional relationship, sexual intimacy between a therapist and a client is never appropriate
- Report suspected immoral or illegal behavior

Other Considerations

Smoking is not allowed inside the facilities. Possession of illegal substances, alcohol, firearms, or weapons is prohibited on our premises. Being under the influence of drugs or alcohol is prohibited. If I suspect that you are in violation of these rules, or any other laws, you will be asked to leave, and /or appropriate authorities will be notified.

Date

Client or Legal Guardian's signature

Date

IDENTIFYING INFORMATION

Today's date: _____

Child's name: _____

Date of birth: _____ Age: _____ Sex: _____ Grade: _____

Race/Ethnicity: _____ Religious affiliation: _____

Person(s) completing this form: _____ Relationship to minor: _____

How did you hear about us: _____

Child's Custodian/Guardian(s) is/are: _____

Child's Home Address: _____

City _____ State _____ Zip Code _____

Home Telephone: _____ Other Phone (specify type): _____

Is it OK to contact you/child at home? yes no OK to leave a message? yes no

Special instructions? _____

Emergency Contact Name: _____ Relationship to Child: _____

Telephone: _____ Other Phone (specify type): _____

MOTHER'S INFORMATION

Mother's name: _____ Home phone: _____

Address (if different): _____

Religious affiliation: _____ Highest Grade Completed: _____

Marital/relationship status (Check all that apply):

Married Separated/Divorced Live with partner Single Widowed or Other: _____

Employment status (Check all that apply):

employed retired disabled student homemaker unemployed

If/When employed, what type of work does mother do? _____

Current employer is: _____

Years on Current Job: _____ Business Phone: _____

Is it OK to contact mother at work? yes no OK to leave a message? yes no

Special calling instructions? _____

FATHER'S INFORMATION

Father's name: _____ Date of birth: _____ Home phone: _____

Address (if different): _____

Religious affiliation: _____ Highest Grade Completed: _____

Marital/relationship status (Check all that apply):

Married Separated/Divorced Live with partner Single Widowed or Other: _____

Employment status (Check all that apply):

employed retired disabled student homemaker unemployed

If/When employed, what type of work does father do? _____

Current employer is: _____

Years on Current Job: _____ Business Phone: _____

Is it OK to contact father at work? yes no OK to leave a message? yes no

Special calling instructions? _____

STEP-PARENT'S INFORMATION

Step-parent's name: _____ Date of birth: _____ Home phone: _____

Address (if different): _____

Religious affiliation: _____ Highest Grade Completed: _____

Marital/relationship status (Check all that apply):

Married Separated/Divorced Live with partner Single Widowed or Other: _____

Employment status (Check all that apply):

employed retired disabled student homemaker unemployed

If/When employed, what type of work does step-parent do? _____

Current employer is: _____

Years on Current Job: _____ Business Phone: _____

Is it OK to contact step-parent at work? yes no OK to leave a message? yes no

Special calling instructions? _____

REASON FOR SEEKING TREATMENT

Please briefly describe the problems your child is experiencing: _____

What has happened to cause you to seek help NOW? _____

What do you hope to be able to do or achieve as a result of treatment? _____

What do you consider to be other stresses in your child/adolescent's life? _____

HISTORY OF THE PROBLEM

When did your child first start experiencing the problem(s) that brought you here today? _____

How often does the problem occur? _____

How long does it last? _____

Does your child/adolescent have any thoughts of harming him/herself? Y N

Has your child/adolescent ever attempted to harm him/herself? Y N If yes, please explain:

Does your child/adolescent have any thoughts of harming someone else? Y N

Has your child/adolescent ever attempted to harm someone else? Y N If yes, please explain:

Has your child/adolescent ever received counseling, psychological or psychiatric services? Y N

If yes, please specify providers, diagnoses made, and dates of service:

What concerns were addressed in therapy? _____

Was this experience helpful (explain)? _____

DEVELOPMENTAL AND MEDICAL HISTORY

Was the child the result of a full-term pregnancy? Y N If Preterm, by how many weeks? _____

During the pregnancy, did the mother use the following (please circle all that apply):

None Alcohol Tobacco Drugs (please specify): _____

Were there any problems with the delivery? Y N (Comments) _____

Birth Weight: _____ Did the child experience any medical problems at birth? Y N

If Yes, please explain:

<i>Developmental Milestones</i>	<i>Age Reached Milestone</i>	<i>In your opinion was this late, on time, or early</i>
Slept through the night		
Lifted head		
Crawled		
Used gestures to talk		
Talked using baby jargon		
Talked with two real words		
Talked with phrases		
Walked		
Accepted/showed affection		
Toilet trained		

Does or did the child experience any delay or concern in any of the following areas?:

- Gross Motor Skills (crawling, walking independently, balance, coordination) Y N NA
- Fine Motor Skills (pencil/paper coordination, tying shoes, cutting with scissors) Y N NA
- Expressive Language (using single words, phrases, sentences, articulation) Y N NA
- Receptive Language (understanding others' language and communication) Y N NA
- Social Skills/Interaction (quality of interactions, interest in interacting, etc.) Y N NA
- Sensory/Environmental Sensitivities (to sounds, textures, temperatures, etc) Y N NA
- Intense Preoccupation with Unusual Objects (such as lights, fans, motors, etc) Y N NA

If "Yes" to any of the above, please specify:

Has he/she ever had any head injuries? Y N Specify dates and nature of head injuries:

Describe sleep patterns or problems: _____

Who is the child's primary medical provider/health care organization?

Date of Most Recent Visit

Is there a familial history of any of the following concerns with any biologic relatives (please include immediate family members and extended relatives)?

			Relationship to Child/Adolescent
Autism Spectrum	Y	N	_____
Learning Disorder	Y	N	_____
Mental Retardation	Y	N	_____
Eating Disorder	Y	N	_____
Depression	Y	N	_____
Bipolar Disorder/Manic-Depression	Y	N	_____
Anxiety Disorder	Y	N	_____
Obsessive-Compulsive Disorder	Y	N	_____
ADD/ADHD	Y	N	_____
Schizophrenia or Psychotic Disorder	Y	N	_____
Alcohol/Drug Problems	Y	N	_____
Legal Problems	Y	N	_____
Other (please specify)	Y	N	_____

Are the child's parents/guardians divorced? Y N

If the child's parents are separated or divorced, for how long, and how old was the child at the time of the separation? _____

What is the placement/custody arrangement? _____

How often does the other parent see this child?

__ Weekly or more often __ Once or twice a month __ Few times a year __ Never

Has the child ever required foster care placement? Y N

If "Yes", at what age(s) did this occur and for how long? _____

Is the child/adolescent adopted? Y N

Is the child aware that he/she is adopted? Y N

If "Yes", at what age was the child adopted? _____

CHILD'S EDUCATION HISTORY

School (name, address)	Grade	Age	Teacher	Grades

Describe any difficulties or problems your child is having in school: _____

Has the child ever received special education services? Y N Grade: _____

Does your child have a history of receiving early intervention services? Y N

If Yes, please specify: _____

Has your child received any of the following specialized services (circle all that apply)

Physical Therapy Occupational Therapy Speech and Language

Specify providers and dates: _____

Has he/she ever been evaluated by a school psychologist: Y N

If Yes, please list provider and dates: _____

ADDITIONAL SOCIAL HISTORY

Has the child/adolescent experienced any of the Following Y N

If "Yes", please circle all that apply:

Observing Chronic Parental Conflict

Observing Domestic Violence between Parents/Guardians

Emotional Abuse

Physical Abuse

Sexual Abuse

Please Specify: _____

If there is a history of abuse, was the abuse reported to authorities? Y N

Please provide dates and authorities involved: _____

Are there any concerns that the child/adolescent has engaged in alcohol or other drug use? Y N

If so, please specify substances, suspected use frequency, suspected dates of use:

Are you concerned about your child/adolescent's choice of friends/peer group? Y N

Do you believe the friends/peer group to be a positive, neutral, or negative influence on your child?

Has the child/adolescent had any legal problems? Y N

If so, please specify charges, authorities involved, and dates:

Does your child/adolescent demonstrate any sexual concerns/behaviors? Y N

If so, please specify:

Is your child involved in any extracurricular activities, such as school sports, music programs, clubs or religious organizations? Y N If yes, please describe:

Please list three of your child/adolescent's strengths:

1. _____

2. _____

3. _____

Please list three of your child/adolescent's weaknesses:

1. _____
2. _____
3. _____

Please indicate if the following is current, past neither or both for your child/adolescent. Please indicate the frequency using the following scale: Almost Never (1); Sometimes (3); Almost Always (5)

Depression Symptoms	When	Frequency
Depressed mood	Current / Past	1 2 3 4 5
Loss of pleasure	Current / Past	1 2 3 4 5
Loneliness	Current / Past	1 2 3 4 5
Decreased appetite	Current / Past	1 2 3 4 5
Increased appetite	Current / Past	1 2 3 4 5
Poor concentration	Current / Past	1 2 3 4 5
Crying spells	Current / Past	1 2 3 4 5
Suicide thoughts	Current / Past	1 2 3 4 5
Homicide thoughts	Current / Past	1 2 3 4 5
Isolation	Current / Past	1 2 3 4 5
Irritability	Current / Past	1 2 3 4 5
Weight loss	Current / Past	1 2 3 4 5
Weight gain	Current / Past	1 2 3 4 5
Anger	Current / Past	1 2 3 4 5
Mania Symptoms		
Increased energy	Current / Past	1 2 3 4 5
Racing thoughts	Current / Past	1 2 3 4 5
Rapid speech	Current / Past	1 2 3 4 5
Less than 4 hours sleep per night	Current / Past	1 2 3 4 5
Euphoria	Current / Past	1 2 3 4 5
Invincibility	Current / Past	1 2 3 4 5
Irritability	Current / Past	1 2 3 4 5
Anger	Current / Past	1 2 3 4 5
Violent outburst	Current / Past	1 2 3 4 5
Sexual impulsivity	Current / Past	1 2 3 4 5
Financial impulsivity	Current / Past	1 2 3 4 5
Mood swings	Current / Past	1 2 3 4 5
Behavioral Symptoms		
Disobedient at school	Current / Past	1 2 3 4 5
Disobedient at home	Current / Past	1 2 3 4 5
Tantrums lasting more than 5 minutes	Current / Past	1 2 3 4 5

Anxiety Symptoms	When	Frequency
Excessive worrying	Current / Past	1 2 3 4 5
Muscle stiffness	Current / Past	1 2 3 4 5
Panic attacks	Current / Past	1 2 3 4 5
Avoiding things	Current / Past	1 2 3 4 5
Unwanted fears	Current / Past	1 2 3 4 5
Unwanted rituals	Current / Past	1 2 3 4 5
Unwanted habits	Current / Past	1 2 3 4 5
Procrastination	Current / Past	1 2 3 4 5
Psychosis Symptoms	When	Frequency
Hearing voices	Current / Past	1 2 3 4 5
Seeing things	Current / Past	1 2 3 4 5
Paranoia	Current / Past	1 2 3 4 5
Special powers	Current / Past	1 2 3 4 5
TV, Radio, News talks to you or about you personally	Current / Past	1 2 3 4 5
ADHD Symptoms	When	Frequency
Overly active	Current / Past	1 2 3 4 5
Constantly in motion	Current / Past	1 2 3 4 5
Constantly talking	Current / Past	1 2 3 4 5
Constantly interrupting	Current / Past	1 2 3 4 5
Annoying to peers	Current / Past	1 2 3 4 5
Annoying to adults	Current / Past	1 2 3 4 5
Constantly distracted	Current / Past	1 2 3 4 5
Forgetful	Current / Past	1 2 3 4 5
Inattentive	Current / Past	1 2 3 4 5

Please list any additional information you think it is important for us to know about this child/adolescent:

Thank you for your time and effort in completing these forms prior to your intake. This form is intended to help me become better acquainted with you and in turn, serve you better. This will also allow us to use our time more efficiently during the intake session.